

Meritus Medical Center Financial Assistance Policy

Meritus Medical Center is committed to providing all patients with medically necessary care regardless of their ability to pay. If you are unable to pay for medical care, you may qualify for free or reduced cost medically necessary care if you have a low income, have no health insurance or no other insurance options or sources of payment.

Patients' Rights

Meritus Medical Center will work with their uninsured patients to gain an understanding of each patient's financial resources.

- Those patients that meet the criteria of Meritus Medical Center's financial assistance policy may receive assistance from Meritus Medical Center in paying their bill.
- Meritus Medical Center will provide assistance with enrollment in Medicaid or other considerations of funding that may be available from other charitable organizations.
- If you do not qualify for Medical Assistance, or financial assistance, you may be eligible for an extended payment plan for your hospital medical bills.
- If you believe you have been wrongly referred to a collection agency, you have the right to contact the hospital to request assistance. (See contact information below).
- You have the right to request and receive a written estimate of the total charges for non-emergency hospital services, procedures and reasonable supplies that are expected to be provided and billed for by Meritus.

Patients' Obligations

Meritus Medical Center believes that its patients have personal responsibilities related to the financial aspects of their health care needs. Our patients are expected to:

- Pay the hospital bill in a timely manner if they have the ability to pay.
- Contact the hospital immediately if the patient cannot afford to pay the bill in full and seek assistance in resolving their outstanding balance.
- Provide complete and accurate insurance and financial information.
- Provide requested data to complete Medicaid applications in a timely manner.
- Maintain compliance with established payment plan terms.
- Notify us immediately at the number listed below of any changes in circumstances.

How to Apply

Applications can be downloaded from the following link: www.meritushealth.com/financialassistance. Paper copies of the application can be obtained at the following locations in Meritus Medical Center:

- Registration - Main Lobby
- Same Day Services
- Emergency Room
- The Imaging Center

To have an application mailed to you, please call 301-790-8247.

Contacts

Call 240-313-9500 with questions concerning:

- Your hospital bill
- Your rights and obligations with regards to your hospital bill

Call 301-790-8928 with questions concerning:

- How to apply for Maryland Medicaid
- How to apply for free or reduced care

For information about Maryland Medical Assistance, contact your local department of Social Services:

1-800-332-6347 TTY 1-800-925-4434 Or visit: www.dhr.state.md.us

Physician Charges

Professional services by providers who are not employed by Meritus are not included in hospitals bills and are billed separately by the provider.

Outpatient Facility Fees

If you received treatment at Meritus Medical Center as an outpatient, you may receive a bill for the use of hospital facilities, clinics, supplies and equipment, as well as non-physician services. These charges could include, but are not limited to, the services of non-physician clinicians, in addition to physician fees billed for professional services provided in the hospital.



11116 Medical Campus Road
Hagerstown, MD 21742

Meritus Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.
Attention: If you have limited English ability, language assistance services are available to you free of charge.

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。